

**STUDENT SATISFACTION SURVEY (SSR)
REPORT
(2021-2022)**

Sikh National College, Banga, SBS Nagar

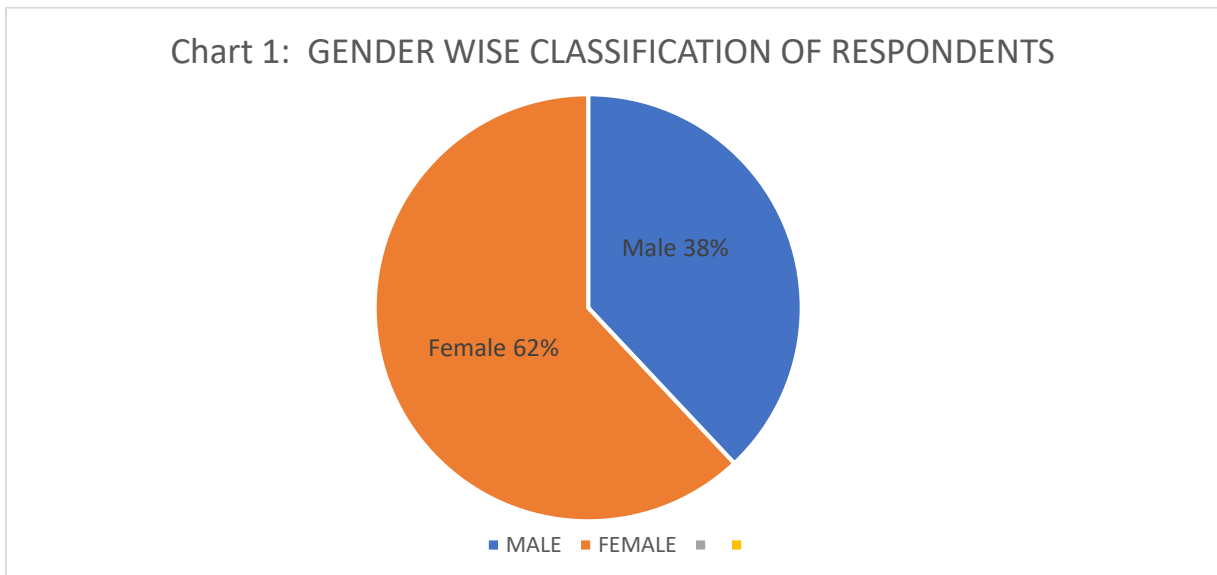
INTRODUCTION:

Sikh National College is situated in Banga. It is affiliated with Guru Nanak Dev University, Amritsar. The college offer various courses at Under Graduation level and post graduate level. Presently, over 900 students are studying in college. The Internal Quality Assurance Cell (IQAC) of the College has continuously been working on quality improvement and the betterment of student learning experiences. In order to analyze the lag areas of the college and scope for further improvement, feedback from various stakeholders have been received. This report focuses on the feedback of students on teaching-learning process and college infrastructure/facilities offered.

DATA COLLECTION AND ANALYSIS

An effort was made to receive feedback from all students of the college. For this purpose, a Print form was created and distributed to students. As many as 127 responses have been received from the students. In order to arrive to comprehensive results, useful statistical tools like percentage, etc. have been used. For the effective presentation of the data, various types of graphs have been used.

STUDENT FEEDBACK



Data was collected by collecting Print form to the students of various courses. As explained earlier, total 127 responses have been collected from the student, out of which 38% were male and 68% were female.

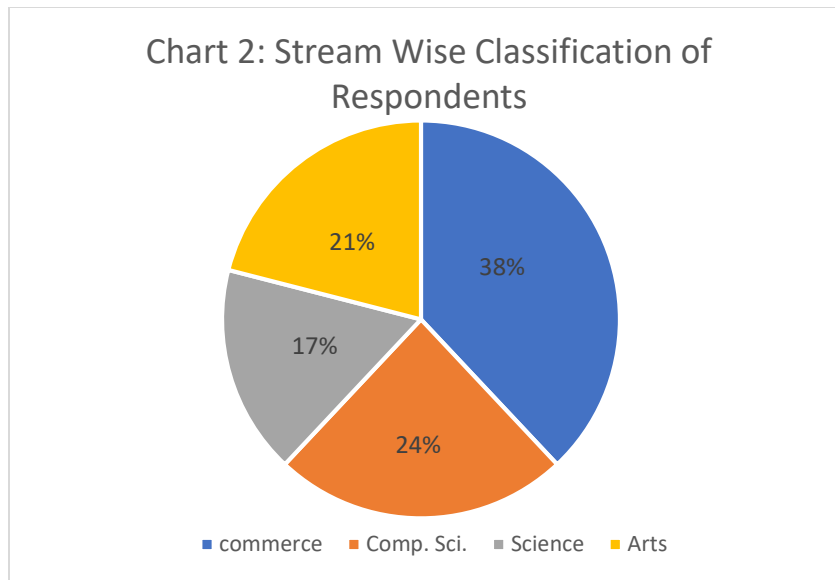


Chart-2 Depicts the stream-wise classification of student respondents. It was noticed that, Commerce stream students were the major contributors of the survey. 38% responses were received from Commerce students, 24% responses were received from Computer Science Students 21% & 17% responses were recorded from the streams Arts and Science respectively.

2. STUDENT FEEDBACK ON TEACHING-LEARNING PROCESS

The college is affiliated with GNDU, Amritsar. In order to analyze the student responses on Teaching-Learning Process offered, various questions were asked and 127 responses were collected from the students. Each one of them is explained below.

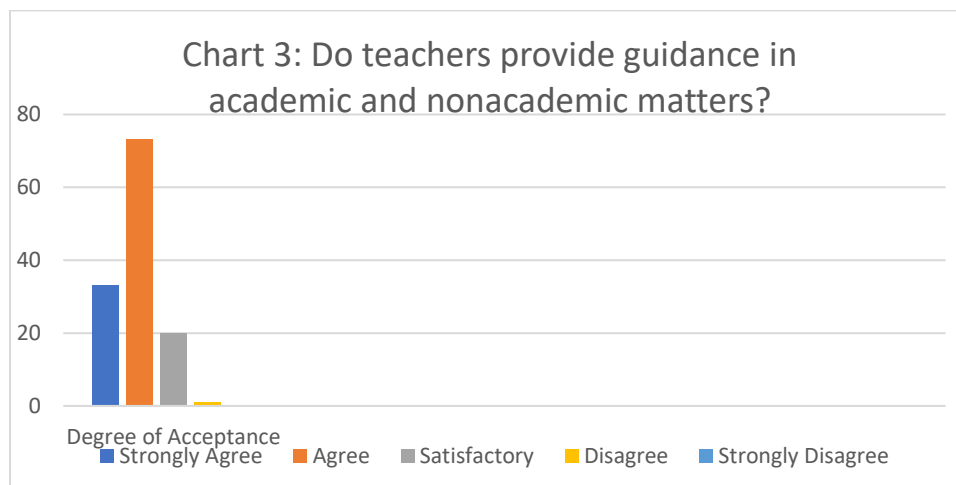


Chart-3 describes the responses of the students on the teachers provides guidance in academic and nonacademic matters to them or not. It was noticed that, 33 students have strongly agreed that, the Teachers provides guidance in academic and nonacademic matters to them. On the other side, 73 students have responded as agree to the question. Around 20 students have satisfactory response that the Teachers provides guidance in academic and nonacademic matters to them with degree of response. 01 students have responded as disagree. It was noticed that, Zero students are strongly Disagree that the Teachers provides guidance in academic and nonacademic matters to them.

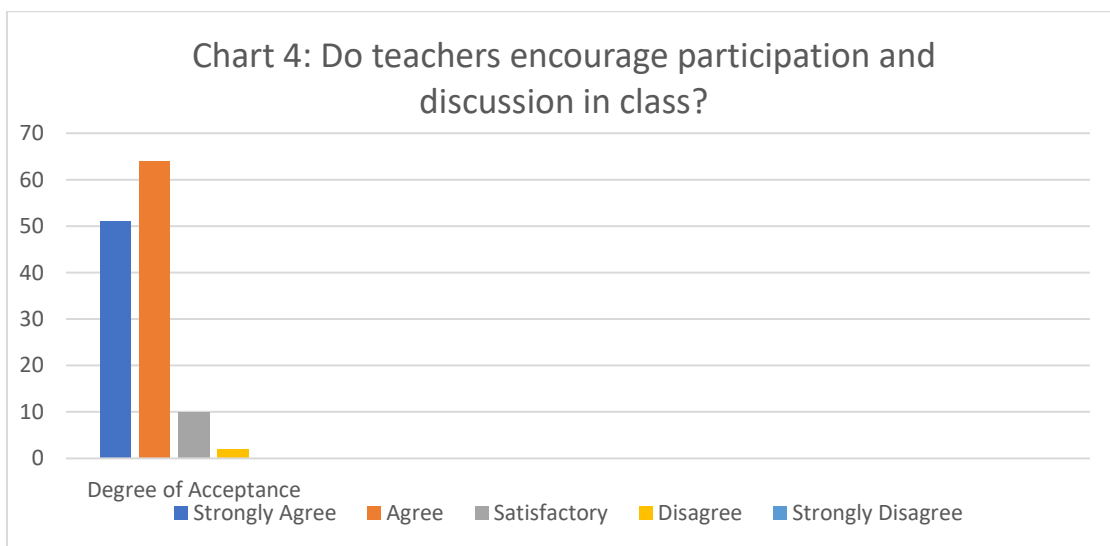


Chart-4 portrays the responses of the students on the teachers encourages participation and discussion in class. It was observed that, 51 students strongly agree that, the Teachers encourages participation and discussion in class. 64 students have responded as agree for the question. Whereas, 10 students have said that, the Teachers encourages participation and discussion in class is satisfactory and 2 of them were disagree with the question. It was noticed that, zero student were strongly disagree that the Teachers encourages participation and discussion in class.

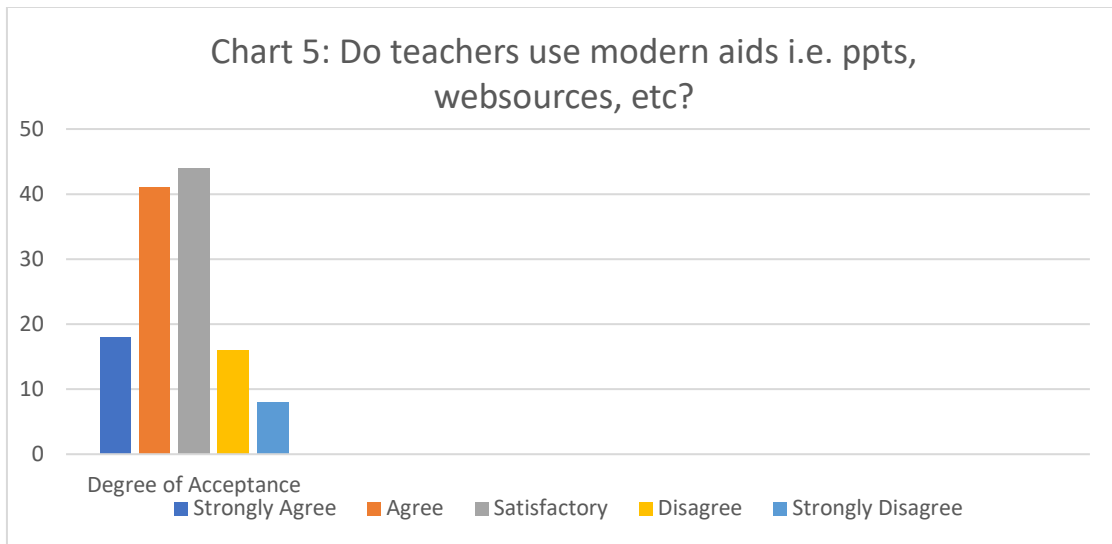


Chart-5 explains the student’s responses on the Teachers uses modern aids i.e. ppts, web sources, etc. It was found that, 18 students were strongly agree with the statement and 41 students responded agree with the same. Whereas, 44 students i.e. around 35% students have given the satisfactory response and 16 of them have said disagree. It was noticed that, 8 students strongly disagree with the above said question.

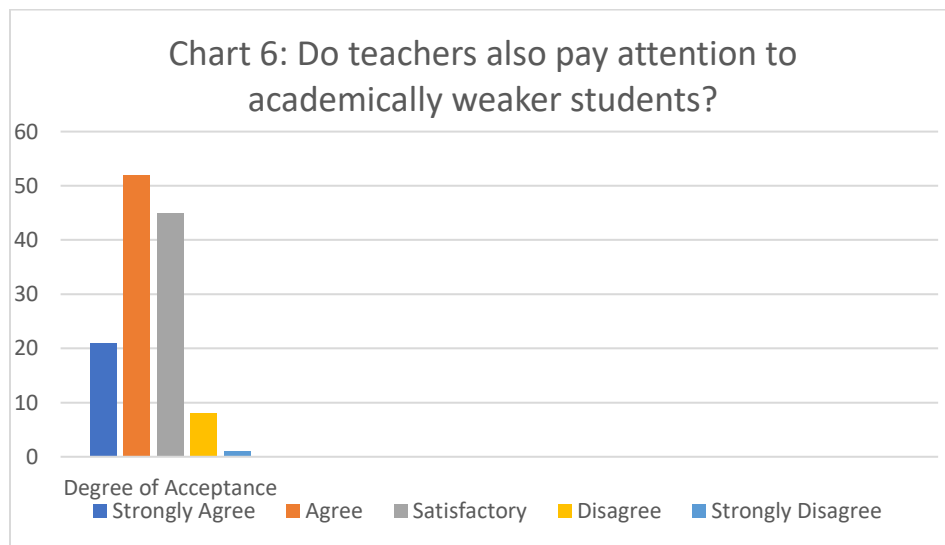


Chart-6 gives the details of students’ responses on whether the Teachers also pays attention to academically weaker students or not. It was found that, 21 students feel with strongly agree response that, Teachers also pays attention to academically weaker

students. Whereas, 52 students responded agree for the same question and 45 students have responded that, the teacher's attention was average to academically weaker students. 8 of them have shown disagreement and 1 students was strongly disagree with the same.

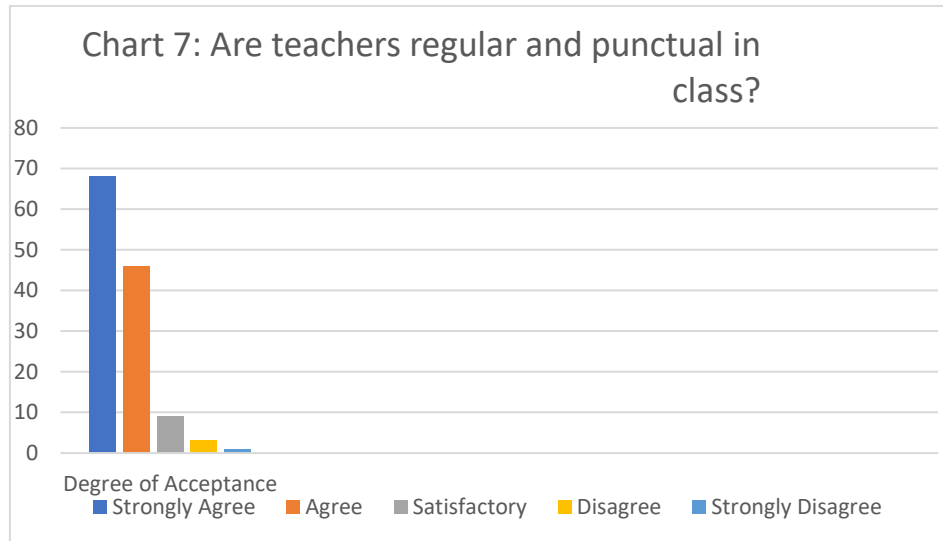


Chart-7 shows the responses of the students on the teacher is regular and punctual in class or not. It was noticed that, 68 students feel strongly agree with the question. Whereas, 46 students were agreed with the same and 9 of them feel it as satisfactory. 3 students have disagreed that the teacher is regular and punctual in class and remaining 1 respondent was strongly disagree with the same.

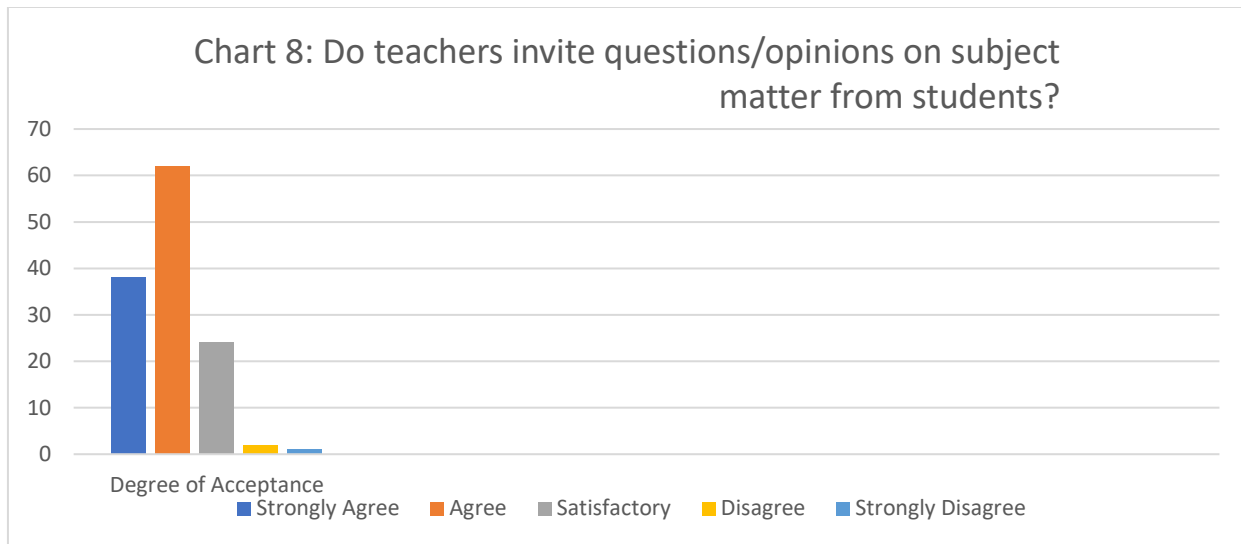


Chart-8 explains the responses of the students on the teacher invites questions/opinions on subject matter from students or not. It was observed that, 38 students feel strongly agree that, the teacher invites questions/opinions on subject matter from students. A sum of 62 responses agree that, the teacher invites questions/opinions on subject matter from students. Whereas, 24 respondents have said satisfactory response for the question and 2 of them have said they were disagree with the statement. Only 1 student was strongly disagree for the question.

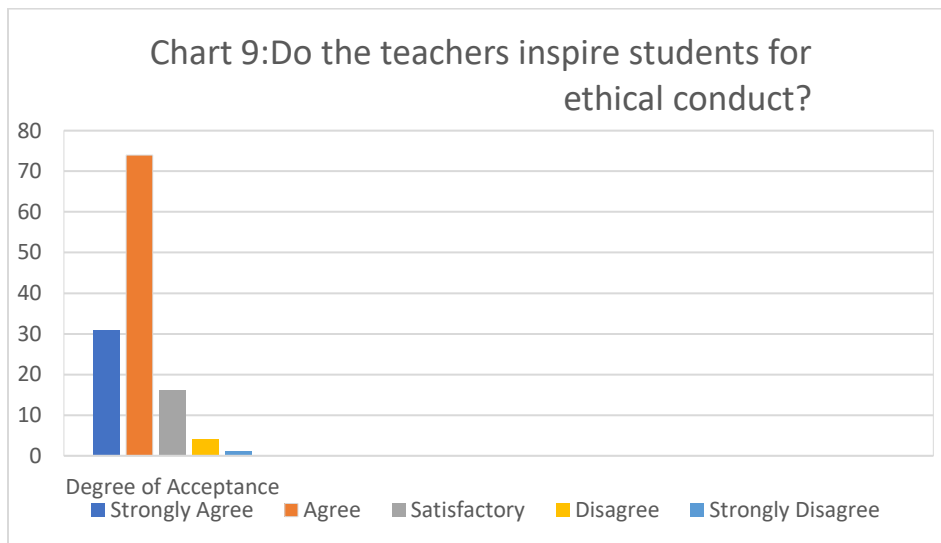


Chart-9 depicts the responses of the students on the teacher inspires students for ethical conduct or not. It was observed that, 31 students responded strongly agree that the

teacher inspires students for ethical conduct and 74 of them feel agree that, the teacher inspires students for ethical conduct. 16 students answered with satisfactory option that, the teacher inspires students for ethical conduct. Only 4 respondents showed disagreement that, the teacher inspires students for ethical conduct and 2 among them said they were strongly disagree for the same.

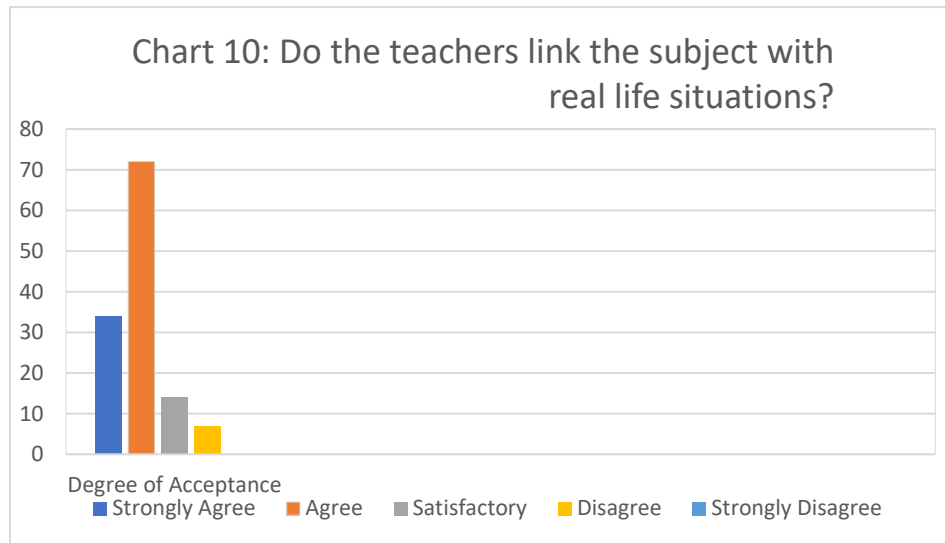


Chart-10 provides the student's responses on the teacher links the subject with real life situations. It was noticed that, 34 students have strongly agree to said that, the teacher links the subject with real life situations and 72 of them have agreed with that, the teacher links the subject with real life situations. 14 students have responded by marking of satisfactory option of the question. 7 respondent have responded with disagree option of the same and zero of them have said that they were strongly disagree.

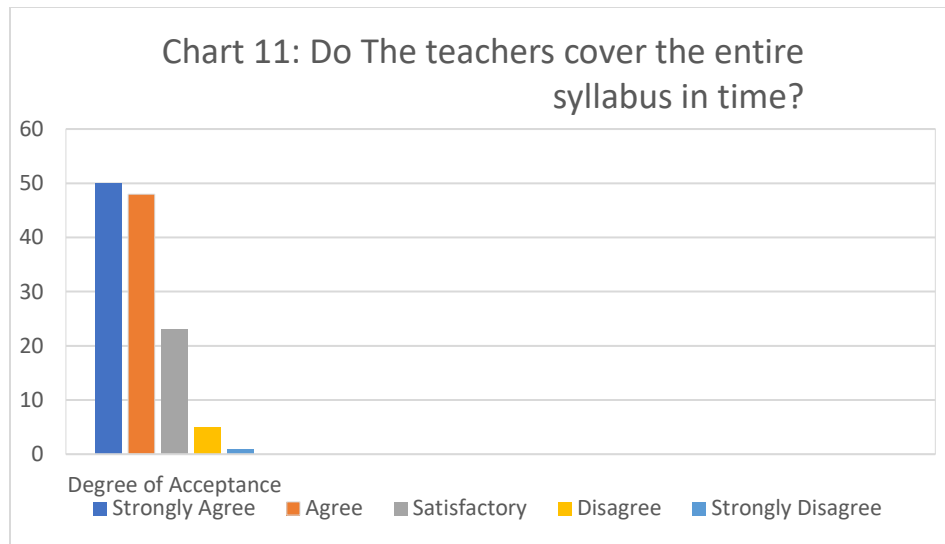


Chart-11 explains the responses of the students on the teacher covers the entire syllabus in time or not. It was found that, 50 students have strongly agreed that, the teacher covers the entire syllabus in time and 48 of them agreed that, the teacher covers the entire syllabus in time. 23 students have responded as satisfactory. 5 respondents disagreed with statement and only one has strongly disagreed with the question.

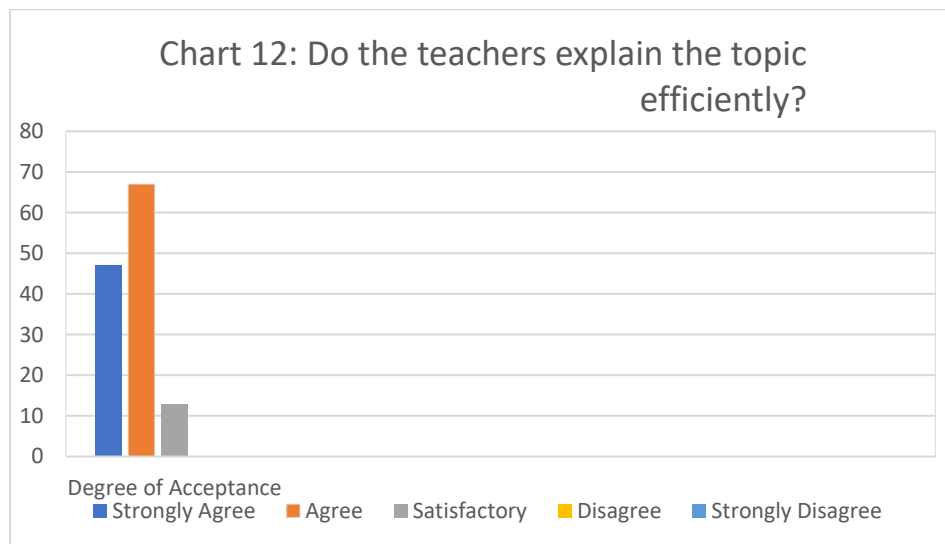


Chart-12 depicts the responses of the students on the teacher explains the topic efficiently. It was noticed that, 47 students responded strongly agree and 67 of them responded agree. 13 students have responded as the teacher explains the topic efficiently was satisfactory. It's notable that none of the respondent marked as disagree and strongly disagree option.

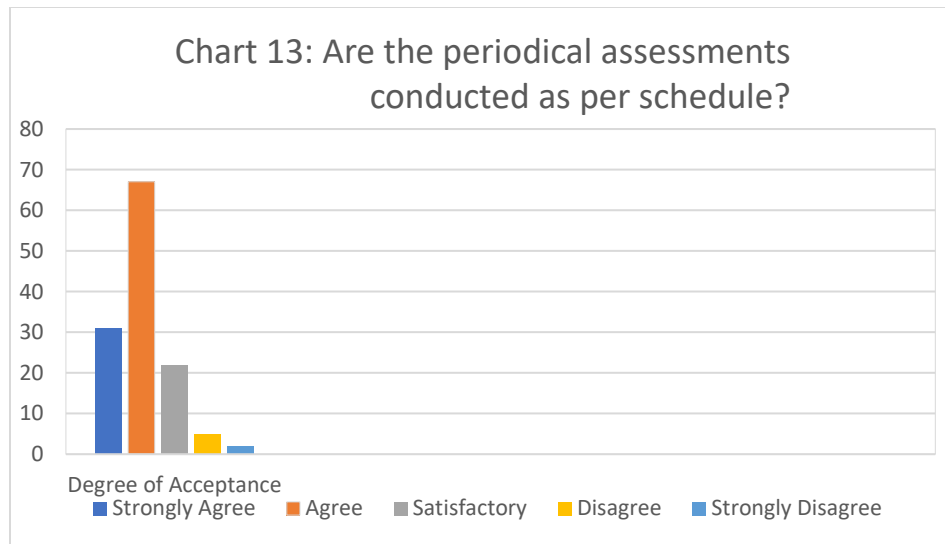


Chart-13 depicts the responses of the students on the periodical assessments are conducted as per schedule or not. It was noticed that, 31 students strongly agree with the question that, the periodical assessments are conducted as per schedule and 67 of them responded agree that, the periodical assessments are conducted as per schedule. 22 students have responded as the periodical assessments are conducted as per schedule was satisfactory. 5 and 2 respondents have responded as disagree, strongly disagree respectively.

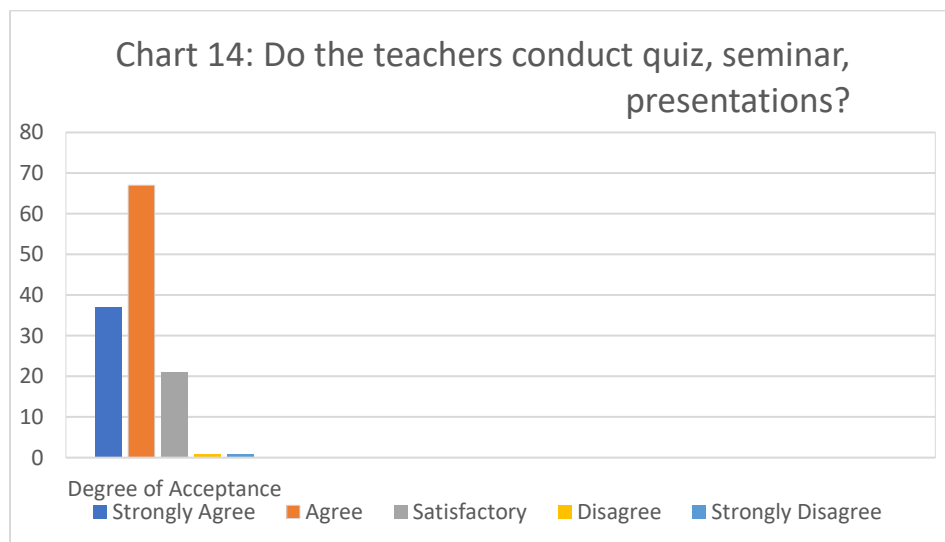


Chart-14 provides the details of student responses on the teacher conducts quiz, seminar, and presentations or not. It was found that, 37 students have strongly agree with the question that, the teacher conducts quiz, seminar, presentations and 67 of them

responded agree that, the teacher conducts quiz, seminar, presentations. 21 students have responded as satisfactory for the same. Only 1 respondent has showed disagreement and strongly disagreement for the same.

STUDENT FEEDBACK ON COLLEGE INFRASTRUCTURE

An effort was made to access the student feedback on college infrastructure. As many as 15 questions were asked to the student on the various aspects like sports facility, medical facility, internet facility, etc. A sum of 127 responses was received from the students and same is discussed below.

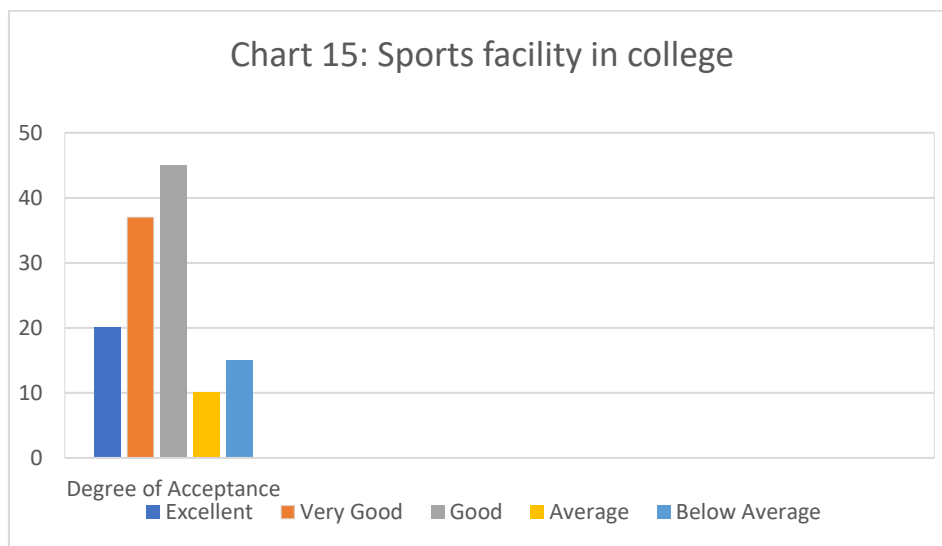


Chart-15 describes the responses of the students on the sports facilities of the college. It was noticed that, 20 students have said excellent for the facility. On the other side, 37 students have responded as very good to the question. Around 35% students responded good to the same. 10 students have responded as average and 15 of them have said below average.

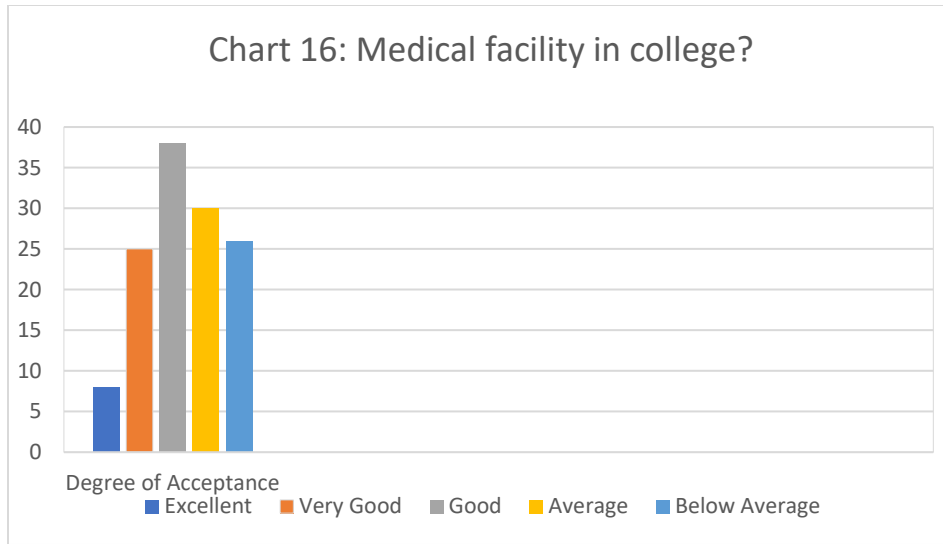


Chart-16 portrays the responses of the students on how was the Medical facility in college. It was observed that, 08 students have said that, the medical facility was excellent. 25 students have responded as very good for the question on the Medical facility of the college. Whereas, 38 students have said that, the medical facility was good and 30 of them have said average. It was noticed that, 26 student said the medical facility is below average.

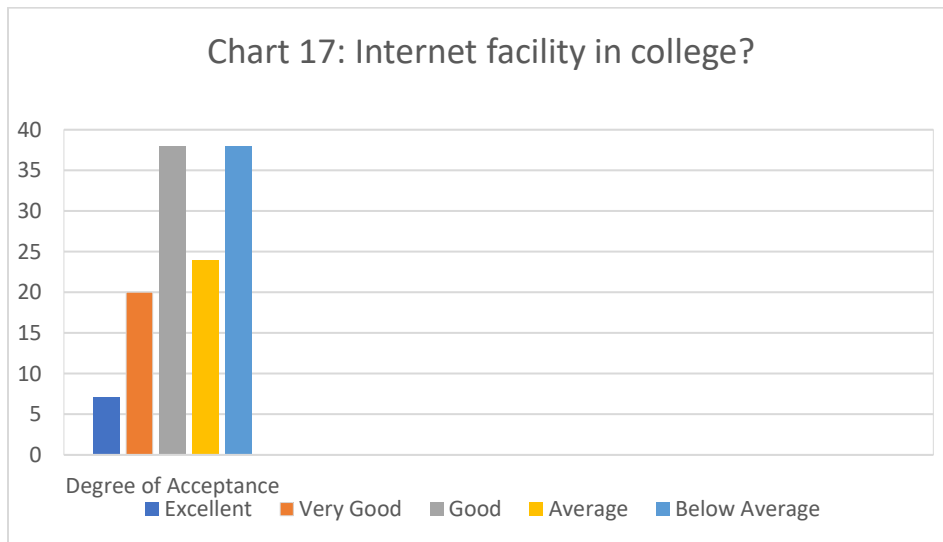


Chart-17 explains the students' responses on the internet facility in college. It was found that, 07 students have said that, there was excellent availability of internet services and 20 students have responded that the availability of the internet is very good. Whereas, 38

students i.e. around 30% students have said the availability of the internet is good and 24 of them have said average. It was noticed that, 38 students have said the internet facility is below average in the college.

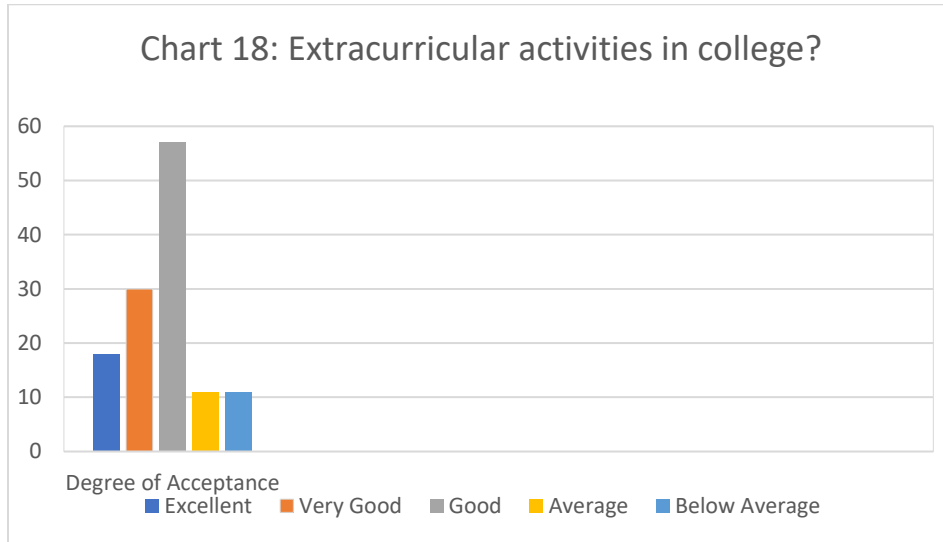


Chart-18 gives the details of student's responses on Extracurricular Activities of the college has met their expectations or not. It was found that, 18 students feel that, their fulfillment of expectations on Extracurricular Activities was excellent. Whereas, 30 students have said the Extracurricular Activities was very good at fulfilling their expectations and 57 students have responded that, the extracurricular activities was good in the fulfillment of student's expectations. 11 of them have said average and 11 students have said the Extracurricular Activities was below average in meeting expectations.

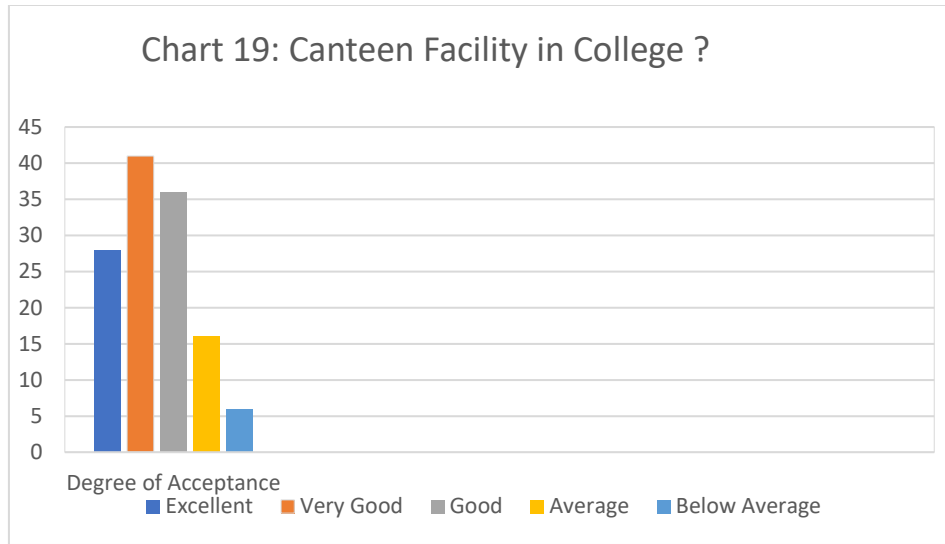


Chart-19 shows the responses of the students on college canteen facility. It was noticed that, 28 students feel the canteen facility was excellent. Whereas, 41 students have said that, the canteen facility was very good and 36 of them feel it as good. 16 students have said the canteen facility was average and remaining 06 respondents have said the canteen facility of the college was below average.

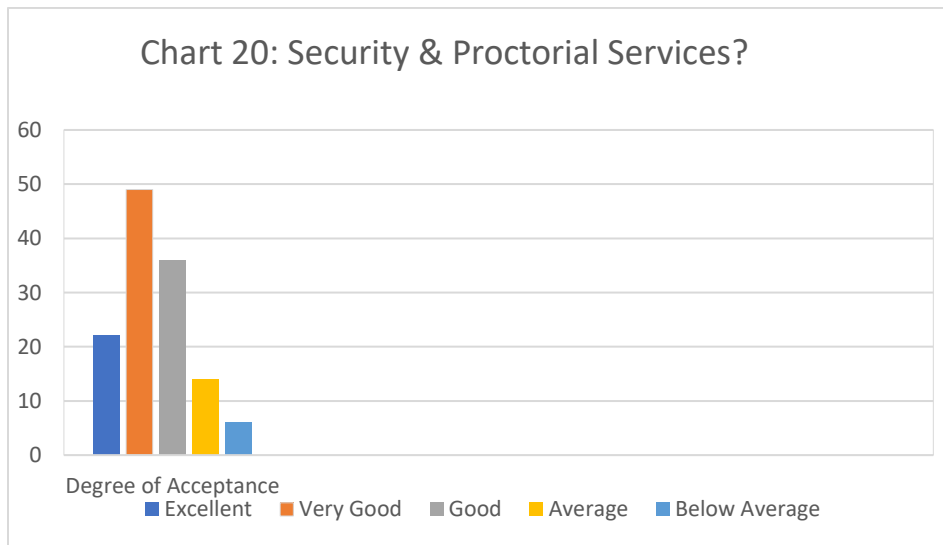


Chart-20 explains the responses of the students on Security & Pictorial Services in the college. It was observed that, 22 students i.e. 17% students feel that, Security & Pictorial

Services were excellent in the college. A sum of 49 responses said that, the Security & Pictorial Services were very good. Whereas, 36 respondents have said Security & Pictorial Services was good and 14 of them have said it was average. Only 6 students have said Security & Pictorial Services was below average.

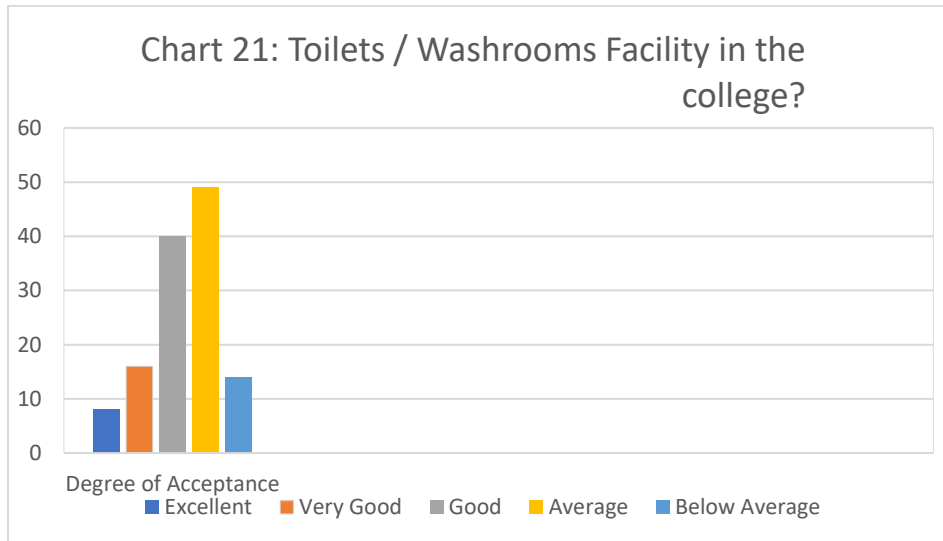


Chart-21 depicts the responses of the students on the Toilets / Washroom of the college. It was observed that, 08 students have said that, Toilets / Washroom of the college was excellent and 16 of them feel that, the Toilets / Washroom of the college was very good. 40 students have responded that, the Toilets / Washroom of the college was good. 49 respondents feel that, the Toilets / Washroom of the college was average and 14 among them said it was below average.

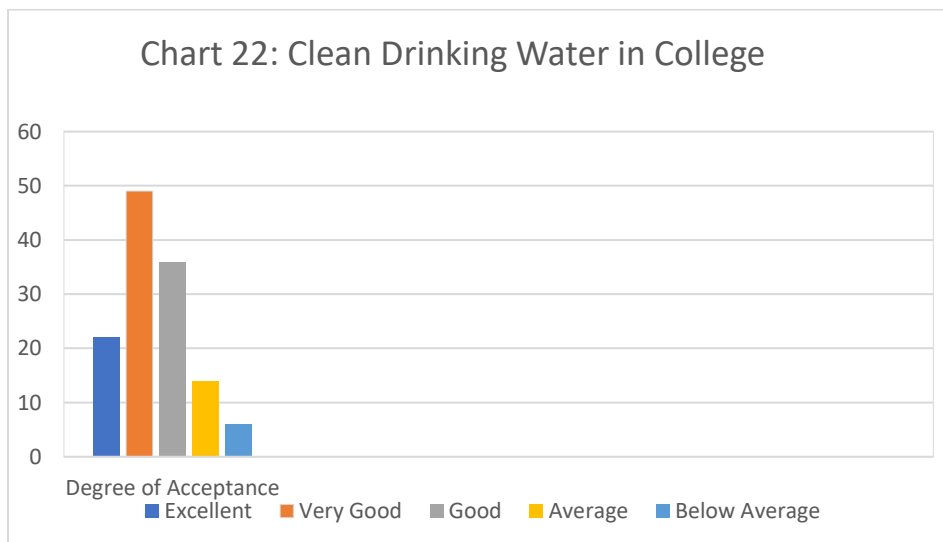


Chart-22 provides the student's responses on clean drinking water in College. It was noticed that, 16 students have said that, the drinking water facility was excellent and 26 of them feel that, the facility was very good. 42 students have responded as good for the facility. 30 respondent have said that clean drinking water facility in college was average and 13 of them have said it was below average.

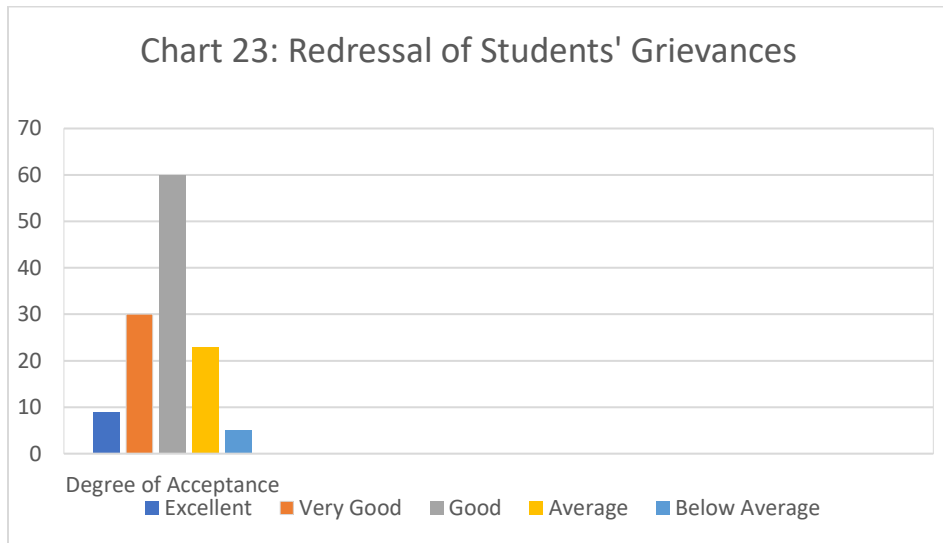


Chart-23 explains the responses of the students on Redressal of Students' Grievances. It was found that, 09 students have said that, Redressal of Students' Grievances were excellent and 30 of them feel that, the Redressal of Students' Grievances were very good. 60 students have responded as the Redressal of Students' Grievances were good. 23 respondents have said that the Redressal of Students' Grievances were average. Notably only 5 respondent has said Redressal of Students' Grievances were below average.

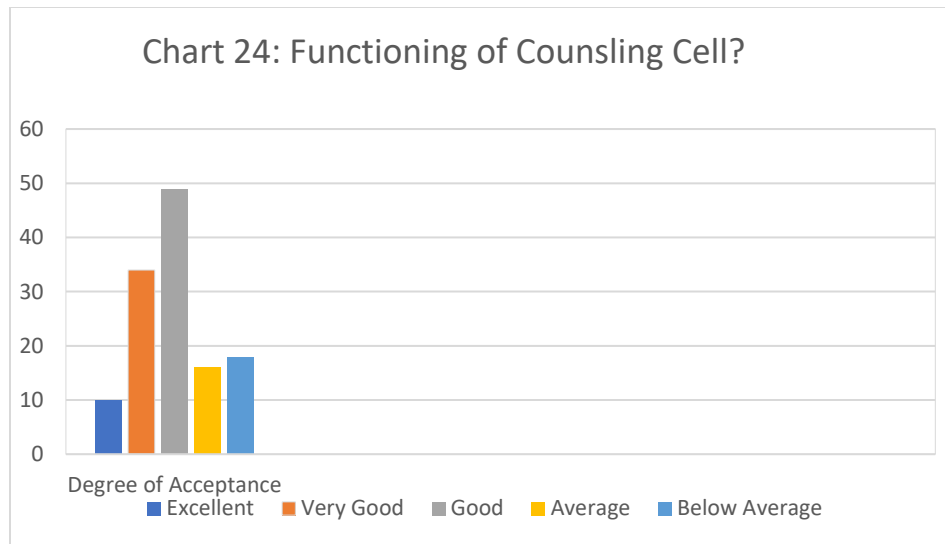


Chart-24 depicts the responses of the students on Functioning of Counseling Cell. It was noticed that, 10 students have said that, Functioning of Counseling Cell was excellent and 34 of them responded that, the Functioning of Counseling Cell was very good. 49 students have responded as the Functioning of Counseling Cell was good. 16 respondents have said that the Functioning of Counseling Cell was average. Only 18 respondent has said Functioning of Counseling Cell was below average.

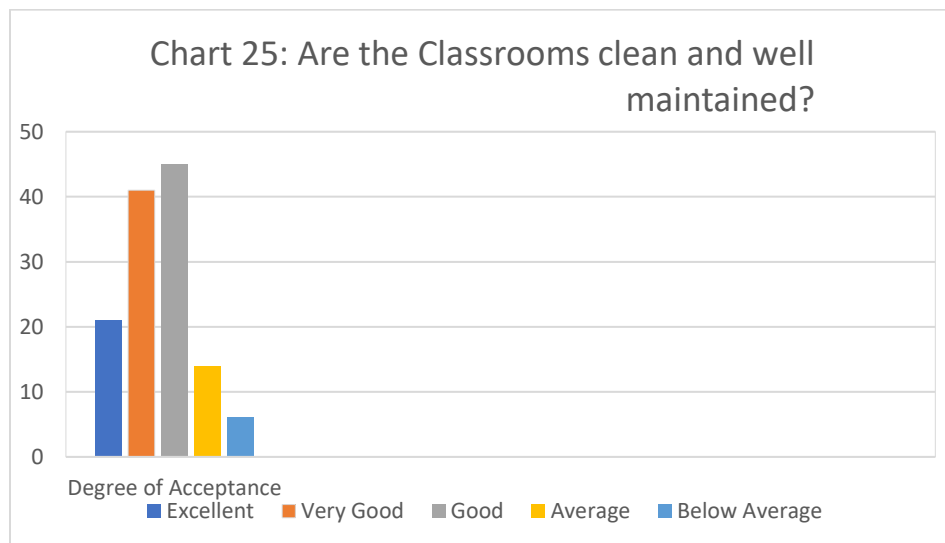


Chart-25 depicts the responses of the students on the Classrooms are clean and well maintained or not. It was noticed that, 21 students have said excellent about Classrooms are clean and well maintained and 41 of them responded very good for the Classrooms are clean and well maintained. 45 students have responded as good for the Classrooms

are clean and well maintained. 14 respondents have said that the Classrooms are clean and well maintained was average. Notably, only 6 respondent has said Classrooms are clean and well maintained was below average.

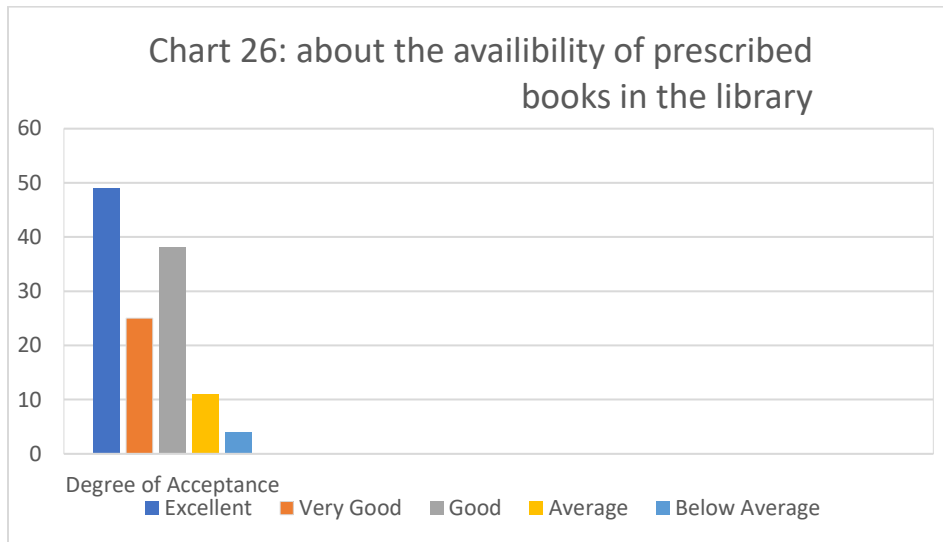
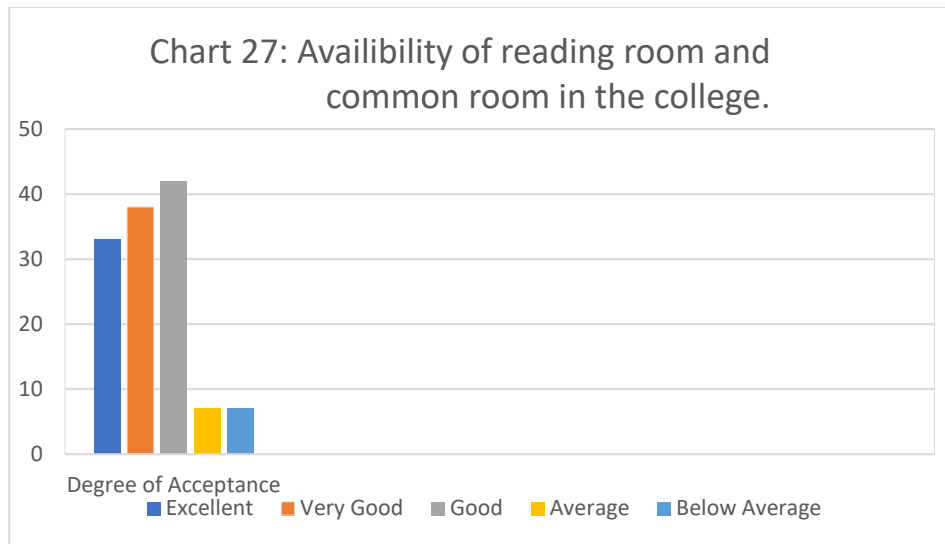


Chart-26 provides the details of student responses on the availability of prescribed books in the library. It was found that, 49 students have said that, availability of prescribed books in the library was excellent and 25 of them responded that, the availability of prescribed books in the library was very good. 38 students have responded as the availability of prescribed books in the library was good. 11 respondents have said that the availability of prescribed books in the library was average. Notably, 4 respondents have said the availability of prescribed books in the library was below average.



Student Feedback Analysis Report (2021-22)

Chart-27 shows the students responses on availability of the reading room and common room in the college. It was noticed that, 33 students have said that, availability of reading room and common room in the college was excellent and 38 of them have responded that, availability of reading room and common room in the college was very good. 42 students have responded that, the availability of reading room and common room in the college was good. Whereas, 7 respondents have said that availability of reading room and common room in the college was average. Notably, 7 respondents have said availability of reading room and common room in the college was below average.

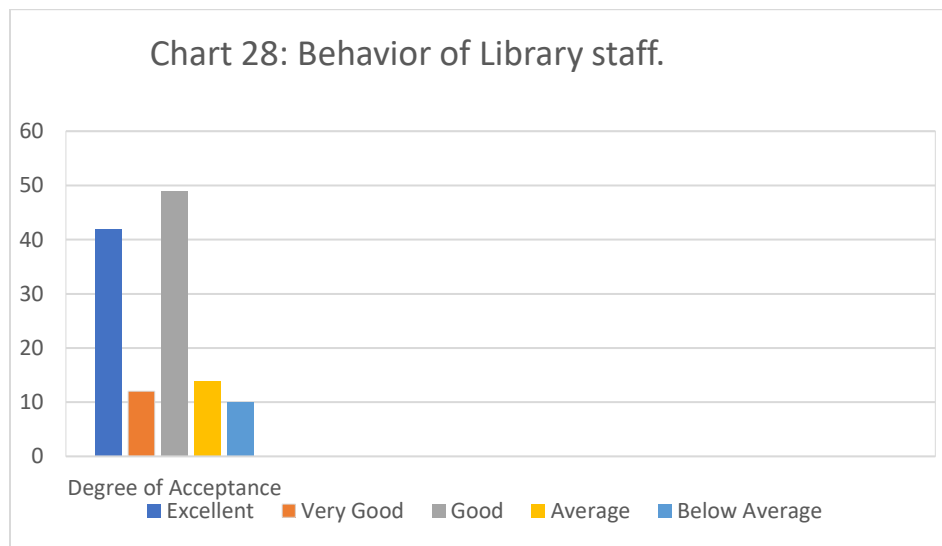


Chart-28 shows the students responses about behavior of Library staff. It was noticed that, 42 students have said that, behavior of Library staff was excellent and 12 of them have responded that, behavior of Library staff was very good. 49 students have responded that, behavior of Library staff was good. Whereas, 14 respondents have said that, behavior of Library staff was average. Notably, 10 respondent has said behavior of Library staff was below average.

Student Feedback Analysis Report (2021-22)

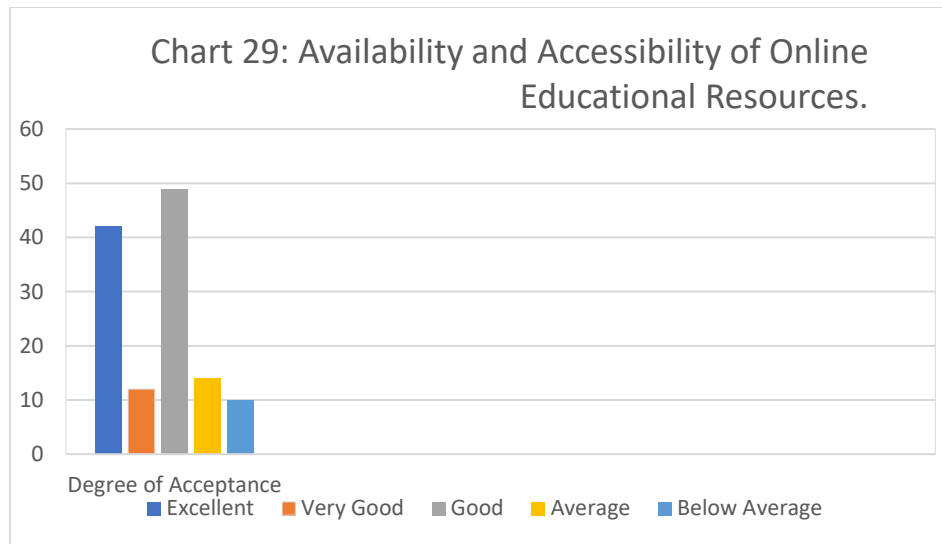


Chart-29 describes the students' responses on availability and accessibility of online educational resources. It was observed that, 24 students have said that, availability and accessibility of online educational resources was excellent and 27 of them have responded that, availability and accessibility of online educational resources was very good. 42 students have responded that, availability and accessibility of online educational resources was good. Whereas, 19 respondents have said that, availability and accessibility of online educational resources was average and 15 respondent has said availability and accessibility of online educational resources was below average.

Students Comments and Suggestions

1. There should be a common room for boys also.
2. Washrooms should be neat and clean along with proper soaps and sanitizer's with easy accessibility.
3. Computer systems should be updated in computer labs.
4. Books quantity should be enhanced in the library
5. Improvement required in internet facility.
6. Outsider's entry should be banned in the college.
7. Fresher and farewell party should be properly organized for all streams.
8. There should be Common Park for boys and girls.
9. Bus stop is required near college for the students.

Student Feedback Analysis Report (2021-22)

10. Student election and students organization must be there for students.
11. There should be clean and fresh drinking water points in every department.
12. All facilities are good and appreciable and hope will be improved in future too.
13. There should not be biasness between boys and girls, Rules should be same for boys and girls.
14. Id card should be compulsory for all students.
15. Teachers should use modern aids i.e. PPT and web source so that student so that student take interest and understand better with visualization.
16. Practical knowledge should be provided with theatrical knowledge.
17. Lunch break should be provided during the day because of continuous lectures schedule.
18. More and more plants should be planted in the college campus.
19. Missing of healthy food in canteen menu. No option for healthy food.
20. Blackboards should be large in size.

End